



Kent County Essential Needs Task Force * Energy Efficiency Subcommittee Meeting
Kent County Health and Human Services Building * 121 Franklin SE * Grand Rapids, MI 49505
ACSET Suite 110 * Conference Rooms C and D

June 28, 2016 Minutes

ENTF Energy Efficiency Subcommittee Members and Guests Present: Dawn Broen (Flat River Outreach Ministries), Susan Cervantes (ACSET), Tracie Coffman (Kent County ENTFF), Darcy Cunningham (The Salvation Army), Jamie Curtis (The Salvation Army), James Geisen (DHHS), John Mitchell (Heart of West Michigan United Way), Tom Oosterbaan (Senior Neighbors), Emily Schichtel (United Way), Shenna Threatt (True North Community Services) Sherri Vainavicz (United Way- 2-1-1), Sherrie Gillespie (ACSET), Sarah Miller (ACSET)

Guests: Allison Rudi (Calvin CSR),

Susan Cervantes (ACSET), Co-Chair presided.

1. Welcome/Introductions
Introductions around the room.
2. Review notes from last meeting will be tabled until next meeting on July 26, 2016
3. Update: Calvin Center for Social Research – Allison Rudi (Calvin CSR)
Ms. Rudi reported that a small cohort meeting took place to discuss the next steps in data collection. Calvin CSR has established conversations and follow-up with DTE and Consumers Energy. DTE is more willing to share data. Calvin CSR is scheduled to have discussions with Susan Corbin (Michigan Agency for Energy) and Monica Martinez (Coalition to Keep Michigan Warm).
4. High Utilizer Conversation – Susan Cervantes (ACSET)
Ms. Cervantes presented a repeat customer report compiled by an intern for the year of 2015. The report included funding from all sources including MEAP, Walk for Warmth and City of Grand Rapids Water. The data on the report was classified into three categories; One Time Users, Repeat Users, and Frequent Users. Findings of the report indicated some very useable information. One positive finding is that 75% of the assistance pool were One Time Users. Another finding is that only 6% of the assistance pool are Frequent Users. Frequent Users also had identifiable patterns such as; over \$1,000 of assistance, fixed-incomes, varied household sizes, and majority households below 100% FPL. Ms. Cervantes further discussed a future Frequent User cross reference project to determine if clients are utilizing other programs such as Weatherization, Nutritional Services or Senior Services. The conversation continued about how data should be collected and determining guidelines for the study. Multiple Questions were raised including; each organization's ability to collect the same data, consistent case management styles, and the definition of client financial goals. In conclusion, it was determined that all organizations must first establish a consistent baseline so that all findings can be controlled accurately.

5. Updates – Susan Cervantes (ACSET)

Ms. Cervantes announced a special TEFAP distribution on July 14, 2016 at the 121 Franklin. The distribution will be from 1-7pm and will be for clients who live in Kent County and are below 130% FPL.

Ms. Cervantes also announced that ACSET has been selected to participate in a Summer Fuel Program. The deliverable fuel program will help negotiate client's lock into a lower rate and can fill the entire tank up to 850 gallons. Ms. Cervantes is awaiting further details and the beginning date of the program.

6. **Next Meeting**

Date/Time: July 26, 2016 10:30 AM

Location: ACSET Suite 110, Conference Rooms C & D at 121 Franklin SE.

7. Adjournment 11:33 AM

Meetings are on the fourth Tuesday of every month, at 10:30 AM.

Meeting Location:

ACSET, 121 Franklin SE, Suite 110, Conference Rooms C/D

2016 Meeting Date Schedule:

July 26, 2016

August 23, 2016

September 27, 2016

October 25, 2016

November 22, 2016

December 27, 2016