

Kent County Essential Needs Task Force

Food & Nutrition

Organizational Self-Assessment System-Wide Report

Introduction

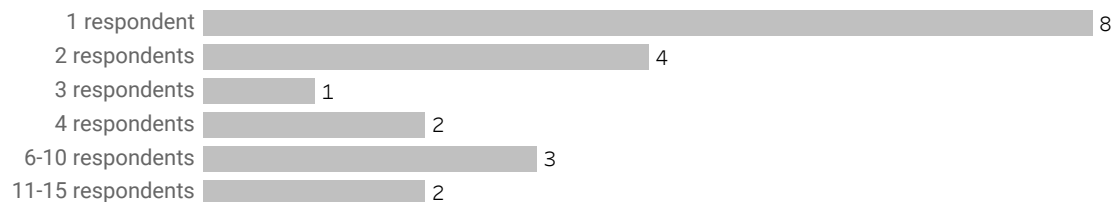
This report contains the results from the Kent County Essential Needs Task Force (ENTF) Food and Nutrition Coalition (FNC) Organizational Self-Assessment (a survey). Seventy-six (76) respondents from twenty (20) organizations completed the survey. Individual responses and organizational averages are not included in this report. A system-wide response was calculated by averaging the organizational averages. The system-wide results are the primary focus of this report.

The survey asked about organizational practices around advocacy, community engagement, data, and equity. Participants were asked about 12 practices, three in each category. There were also open-ended questions in the survey asking if organizations would like support with any of these practices and how organizations define best practices.

Organizations were provided three options for participating:

- Option 1. Have just one person participate.
This option requires the least amount of time but only provides one perspective.
- Option 2. Make the self-assessment available to everyone in the organization.
This option provides the widest possible range of perspectives but requires much more time.
- Option 3. Have a select group participate.
This option provides more perspectives than Option 1 but requires less time than Option 2.

Twelve (12) organizations had two or more respondents.



Participating Organizations

Access of West Michigan
Catholic Charities WM - God's Kitchen
Community Food Club
Feeding America West Michigan
Health Net of West Michigan
Hispanic Center of Western Michigan
HOPE Gardens
Kent County Community Action
Kids' Food Basket
Meals On Wheels Western Michigan
Noor's Heaven of West Michigan Services
North Kent Connect
Plainsong Farm
SECOM Resource Center
Streams of Hope
The Green Apple - Pantry
The Other Way Ministries
The Salvation Army
United Church Outreach Ministry (UCOM)
YMCA of Greater Grand Rapids

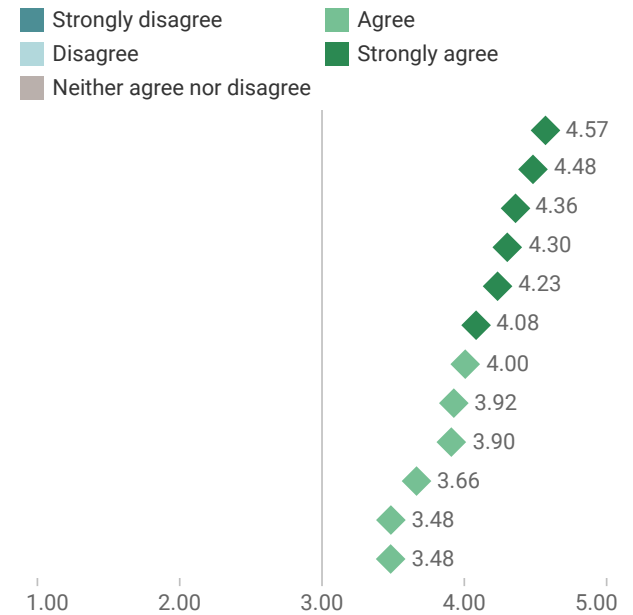
Response Scale and Recode Values

1 - Strongly disagree (1.00 - 1.99)
2 - Disagree (2.00 - 2.99)
3 - Neither agree nor disagree (3.00)
4 - Agree (3.01 - 4.00)
5 - Strongly agree (4.01 - 5.00)

We are committed to this in theory.

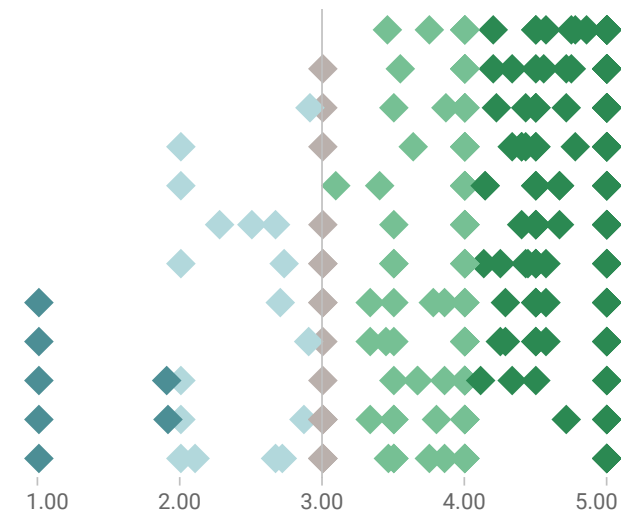
This chart shows the system response (a mean of means).

- D1 We have a clear understanding of how our programs contribute to our mission.
- C3 We adjust our programs based on participants' feedback.
- C1 We involve our participants in setting priorities.
- D2 We identify and track outcomes for our programs.
- E1 Our board, staff, and volunteers are representative of the community we serve.
- E2 Diversity, equity, and inclusion training is mandatory for our board, staff, and volunteers.
- C2 We empower our participants to lead.
- A3 We promote policies and practices that address the root causes of food insecurity.
- D3 We use data to develop programs that address the root causes of food insecurity.
- A1 We actively look for advocacy opportunities.
- E3 Our communications explain the connection between food insecurity and systemic racism.
- A2 We engage in public decision making and budgeting processes.



This chart shows a breakdown of organizational responses.

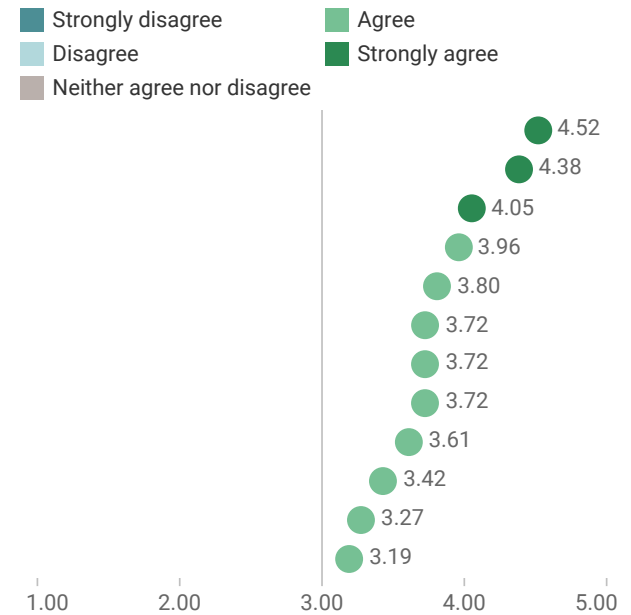
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We have implemented this as practice.

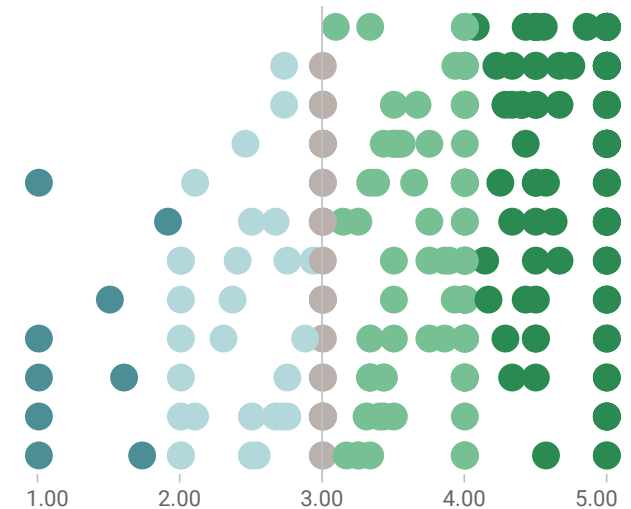
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Comparing Commitment and Implementation

As shown on the previous page, the participating organizations are (on average) committed to and implementing each of the 12 practices. The two highest rated practices (D1 and C3) are the same both for commitment and implementation. This is where we collectively excel. Likewise, the three lowest rated practices (A1, A2, and E3) are also the same, although in a different order. This is one area where we have room for collective improvement.

For all practices, system-wide commitment was rated with a higher level of agreement than implementation. While we strongly agree on seven out of 12 practices when asked about commitment, we only strongly agree on 3 out of 12 when asked about implementation. The graph below shows a comparison of the system ratings for commitment and implementation. The larger the number, the larger the difference between commitment and implementation.

The two practices with the largest difference between commitment and implementation (C1 and E1) also have commitment rated as strongly agree while implementation is rated as agree. This is another area where we have room for collective improvement.

This project was developed by the ENTF FNC Data-Story Action Team. Thank you to Community Food Club, HOPE Gardens, Kids' Food Basket, and The Other Way Ministries for testing an early version of the survey. Your feedback resulted in improved readability and a Spanish version of the survey. The final survey is available for reference at: <http://entfkent.org/data/food-nutrition-data/>

If you have any questions about this report, please contact the ENTF Data Analyst, Emily Madsen, at emadsen@hwmuw.org.

This chart compares system-wide commitment and implementation. Commitment is the same or greater than implementation for all practices.

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